Kansas City: Preferred-Care Blue PPO Base Plan

Coverage Period: Beginning on or after 01/01/2024 Coverage for: All Coverage Tiers | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only

a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, BlueKC.Com or by calling 1-877-410-6716. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 1-877-410-6716 to request a copy.

| Important Questions  | Answers   | Why This Matters:  |
|--|---|--|
| What is the overall deductible?                                      | \$500 individual / \$1,000 family.  | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .  |
| Are there services covered before you meet your deductible?          | Yes. Preventive care services are covered before you meet your deductible.  | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .   |
| Are there other deductibles for specific services?                   | No.   | You don't have to meet <u>deductibles</u> for specific services.   |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | For In-Network providers \$3,500 individual / \$7,000 family. For Outof-Network providers \$7,000 individual / \$14,000 family. | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.  |
| What is not included in the <u>out-of-pocket limit</u> ?             | Premiums, balance-billing charges, health care this plan doesn't cover.   | Even though you pay these expenses, they don't count toward the out-of-pocket limit.   |
| Will you pay less if you use a <u>network provider</u> ?             | Yes. See <u>www.BlueKC.com</u> or call 1-877-410-6716 for a list of <u>network providers</u> .                                  | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a referral to see a specialist?                          | No.   | You can see the <u>specialist</u> you choose without a <u>referral</u> .   |

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|   |  | What Yo   | u Will Pay   |   |
|---|--|---|--|---|
| Common Medical Event  | Services You May Need                            | In-Network Provider (You will pay the least)  | Out-of-Network Provider (You will pay the most)  | Limitations, Exceptions, & Other Important Information  |
|   | Primary care visit to treat an injury or illness | \$25 <u>copay</u> /visit, <u>Deductible</u><br>does not apply   | 40% coinsurance  | Other services/procedures that are performed in a physician's office are subject to the <u>network</u> <u>deductible</u> and <u>coinsurance</u> level (excluding lab).  |
| If you visit a health care provider's office or clinic                            | Specialist visit                                 | \$35 <u>copay</u> /visit, <u>Deductible</u> does not apply  | 40% coinsurance  | Same limitations as primary care.   |
|   | Preventive care/screening/<br>immunization       | No charge, <u>Deductible</u> does not apply   | 40% coinsurance  | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.   |
| If you have a test  | Diagnostic test (x-ray, blood work)              | 20% coinsurance   | 40% coinsurance  | Blood Work: No charge if performed in In-<br>Network provider's office/independent lab.   |
| If you have a test  | Imaging (CT/PET scans,<br>MRIs)                  | 20% coinsurance   | 40% coinsurance  | Prior authorization is required. Failure to obtain approval may result in the cost of the service being your responsibility.  |
| If you need drugs to treat<br>your illness or condition<br>More information about | Generic drugs, including Specialty drugs         | RxPremier: Retail \$10 copay/fill, Deductible does not apply; Mail Order \$20 copay/fill, Deductible does not apply | Retail \$10 copay/fill then 50% coinsurance, Deductible does not apply; Mail Order \$20 copay/fill then 50% coinsurance, Deductible does not apply | Prior authorization may be required. Failure to obtain approval may result in the cost of the drug being your responsibility. Covers up to 34 day supply (retail) and between 35 to 102 day supply (mail order). Prescriptions for a specialty drug will need to be filled at a designated specialty pharmacy and are limited to a 34 day supply. |
| prescription drug coverage is available at www.BlueKC.com/dl                      | Preferred brand drugs                            | RxPremier: Retail \$30 copay/fill, Deductible does not apply; Mail Order \$60 copay/fill, Deductible does not apply | Retail \$30 copay/fill then 50% coinsurance, Deductible does not apply; Mail Order \$60 copay/fill then 50% coinsurance, Deductible does not apply | Prior authorization may be required. Failure to obtain approval may result in the cost of the drug being your responsibility. Covers up to 34 day supply (retail) and between 35 to 102 day supply (mail order). Prescriptions for a specialty drug will need to be filled at a designated specialty pharmacy and are limited to a 34 day supply. |

|                                |  | What You Will Pay  |   |   |
|--------------------------------|--|--|---|---|
| Common Medical Event           | Services You May Need  | In-Network Provider (You will pay the least)   | Out-of-Network Provider (You will pay the most)   | Limitations, Exceptions, & Other Important Information  |
|                                | Non-preferred brand drugs, including Preferred brand Specialty drugs | RxPremier: Retail \$50 copay/fill, Deductible does not apply; Mail Order \$100 copay/fill, Deductible does not apply | Retail \$50 copay/fill then 50% coinsurance, Deductible does not apply; Mail Order \$100 copay/fill then 50% coinsurance, Deductible does not apply | Prior authorization may be required. Failure to obtain approval may result in the cost of the drug being your responsibility. Covers up to 34 day supply (retail) and between 35 to 102 day supply (mail order). Prescriptions for a specialty drug will need to be filled at a designated specialty pharmacy and are limited to a 34 day supply. |
|                                | Non-preferred brand Specialty drugs                                  | RxPremier: Retail \$100 copay/fill, Deductible does not apply  | Retail \$100 copay/fill then 50% coinsurance, Deductible does not apply   | Prior authorization may be required. Failure to obtain approval may result in the cost of the drug being your responsibility. Prescriptions for a specialty drug will need to be filled at a designated specialty pharmacy and are limited to a 34 day supply.  |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center)                       | 20% coinsurance  | 40% coinsurance   | Certain outpatient surgeries and services must<br>be prior authorized. Failure to obtain approval<br>may result in the cost of the service being your<br>responsibility.  |
|                                | Physician/surgeon fees   | 20% coinsurance  | 40% coinsurance   | None  |
| If you need immediate          | Emergency room care  | \$200 copay/visit, then Deductible, then 20% coinsurance   | \$200 copay/visit, then In-<br>Network Deductible, then<br>20% coinsurance  | Copay waived if admitted to a hospital.   |
| medical attention              | cal attention Emergency medical 20% coinsurance 20% coinsurance      | 20% <u>coinsurance</u> after In-<br>Network <u>Deductible</u>  | None  |   |
|                                | <u>Urgent care</u>   | \$35 <u>copay</u> /visit, <u>Deductible</u><br>does not apply  | 40% coinsurance   | Same limitations as primary care.   |
| If you have a hospital stay    | Facility fee (e.g., hospital room)                                   | 20% coinsurance  | 40% coinsurance   | Prior authorization is required. Failure to obtain approval may result in the cost of the service being your responsibility.  |
|                                | Physician/surgeon fees   | 20% coinsurance  | 40% coinsurance   | None  |

|   |   | What You Will Pay   |   |  |
|---|---|---|---|--|
| Common Medical Event  | Services You May Need                     | In-Network Provider (You will pay the least)  | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information   |
| If you need mental health,<br>behavioral health, or<br>substance abuse services | Outpatient services                       | Office Visit: No charge,  Deductible does not apply; Therapy in a Provider's Office: No charge, Deductible does not apply; Therapy in a Facility: 20% coinsurance | 40% coinsurance                                 | Your employer participates in an employee assistance program. This program may provide additional mental health or substance abuse benefits.   |
|   | Inpatient services                        | 20% coinsurance   | 40% coinsurance                                 | Prior authorization is required. Failure to obtain approval may result in the cost of the service being your responsibility.   |
| If you are pregnant   | Office visits                             | \$35 <u>copay</u> /visit, <u>Deductible</u><br>does not apply   | 40% coinsurance                                 | Cost sharing does not apply for preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). You must pay your office visit copayment for each visit to a Physician for Complications of Pregnancy. Only one office visit copayment shall apply for Physician obstetrical services per pregnancy. |
|   | Childbirth/delivery professional services | 20% coinsurance   | 40% coinsurance                                 | None   |
|   | Childbirth/delivery facility services     | 20% coinsurance   | 40% coinsurance                                 | None   |
|   | Home health care                          | 20% coinsurance   | 40% coinsurance                                 | 60 visit Calendar Year maximum.  |
| If you need help recovering or have other special                               | Rehabilitation services                   | 20% coinsurance   | 40% coinsurance                                 | Physical, occupational, and skeletal manipulation: 60 combined visit Calendar Year maximum. Speech and hearing: 20 combined visit Calendar Year maximum.   |
| health needs  | Habilitation services                     | 20% coinsurance   | 40% coinsurance                                 | See Rehabilitation Service Limits.   |
|   | Skilled nursing care                      | 20% coinsurance   | 40% coinsurance                                 | 30 day Calendar Year maximum. Prior authorization is required. Failure to obtain approval may result in the cost of the service being your responsibility.   |

|                            |                            | What Yo   | u Will Pay                                      |  |
|----------------------------|----------------------------|---|---|--|
| Common Medical Event       | Services You May Need      | In-Network Provider (You will pay the least)                  | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information   |
|                            | Durable medical equipment  | 20% coinsurance   | 40% coinsurance                                 | Prior authorization is required. Failure to obtain approval may result in the cost of the service being your responsibility.   |
|                            | Hospice services           | 20% coinsurance   | 40% coinsurance                                 | 14 day Lifetime maximum at an inpatient hospice facility. Prior authorization is required for service received at an inpatient facility. Failure to obtain approval may result in the cost of the service being your responsibility. |
| If your child needs dental | Children's eye exam        | \$25 <u>copay</u> /visit, <u>Deductible</u><br>does not apply | 40% coinsurance                                 | Limited to one eye exam per Calendar Year.   |
| or eye care                | Children's glasses         | Not covered   | Not covered                                     | None   |
|                            | Children's dental check-up | Not covered   | Not covered                                     | None   |

#### **Excluded Services & Other Covered Services:**

Long-term care

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) |                                 |                                  |  |
|--|---------------------------------|----------------------------------|--|
| <ul> <li>Abortion (except when the life of the mother is<br/>endangered)</li> </ul>  | <ul> <li>Acupuncture</li> </ul> | Bariatric surgery                |  |
| Cosmetic surgery   | <ul> <li>Dental care</li> </ul> | <ul> <li>Hearing aids</li> </ul> |  |

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Routine foot care

| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.) |  |                       |
|---|--|-----------------------|
| Chiropractic care   | <ul> <li>Coverage provided outside the United States. See<br/>www.bluekc.com/ksppo.</li> </ul> | Infertility treatment |
| Private-duty nursing  | <ul> <li>Routine eye care limited to one eye exam per Calendar<br/>Year</li> </ul>             | Weight loss programs  |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Blue Cross and Blue Shield of Kansas City at 816-395-2953 or <a href="www.BlueKC.com">www.BlueKC.com</a>, the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>, the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a>, Church <a href="plans">plans</a> are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or

<u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: your <u>plan</u> at 1-888-989-8842, the Kansas Insurance Department at 800-432-2484 or at <u>www.insurance.kansas.gov</u>, the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/agencies/ebsa</u>.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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# **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$500 |
|---|-------|
| ■ Specialist copayment                        | \$35  |
| ■ Hospital (facility) coinsurance             | 20%   |
| ■ Other coinsurance                           | 20%   |

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,700 |
|--------------------|----------|
|--------------------|----------|

# In this example, Peg would pay:

| Cost Sharing               |         |  |  |
|----------------------------|---------|--|--|
| <u>Deductibles</u>         | \$500   |  |  |
| Copayments                 | \$50    |  |  |
| Coinsurance                | \$1,700 |  |  |
| What isn't covered         |         |  |  |
| Limits or exclusions       | \$60    |  |  |
| The total Peg would pay is | \$2,310 |  |  |

# Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible   | \$500 |
|-----------------------------------|-------|
| ■ Specialist copayment            | \$35  |
| ■ Hospital (facility) coinsurance | 20%   |
| ■ Other <u>coinsurance</u>        | 20%   |

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment

# In this example, Joe would pay:

| Cost Sharing               |       |  |
|----------------------------|-------|--|
| <u>Deductibles</u>         | \$0   |  |
| Copayments                 | \$900 |  |
| Coinsurance                | \$0   |  |
| What isn't covered         |       |  |
| Limits or exclusions       | \$0   |  |
| The total Joe would pay is | \$900 |  |

# Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$500 |
|---|-------|
| ■ Specialist copayment                        | \$35  |
| ■ Hospital (facility) coinsurance             | 20%   |
| Other coinsurance                             | 20%   |

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

|--|

# In this example, Mia would pay:

| Cost Sharing               |         |
|----------------------------|---------|
| <u>Deductibles</u>         | \$500   |
| Copayments                 | \$300   |
| Coinsurance                | \$400   |
| What isn't covered         |         |
| Limits or exclusions       | \$0     |
| The total Mia would pay is | \$1,200 |

#### Discrimination is Against the Law

Blue Cross and Blue Shield of Kansas City (Blue KC) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Blue KC, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-877-395-7126.

如果您,或是您正在協助的對象,有關於 Blue KC 方面的問題,您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員,請撥電話1-844-395-7126.

#### Blue KC:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Customer Service, 844-395-7126 (Toll free), <a href="mailto:languagehelp@bluekc.com">languagehelp@bluekc.com</a>.



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